

## **IMPORTANT INFORMATIONS - SEF COVID-19**

The Foreigners and Borders Service (SEF) has put in place a management plan for appointments that determines that, at the date of the declaration of the State of National Emergency (March 18), **all foreign citizens with pending cases in SEF are in a situation of regular permanence in national territory.**

This plan, determined by Order of the Minister of Internal Administration (Order No.3863-B/2020 of 27 March), also predicts the **closure of all SEF branches**, considering the need to reduce the risks to public health associated to face to face assistance, both at SEF workers and SEF users.

The **documents that attest to the situation of regular stay in Portugal are:**

- Document of expression of interest or request issued by the registration platforms in use at SEF (articles 88, 89 and 90-A)
- Document proving the scheduling at SEF or a receipt proving the order made (requests for concessions or renewals of residence permits)

These **proofs are valid for all public services**, namely for:

- Obtaining the National Health Service number
- Access to the National Health Service or other health care rights
- Access to social support benefits
- Sign of rent contracts
- Sign of employment contracts
- Opening bank accounts
- Hiring essential public services (water, electricity, gas)

**Visas and documents relate to your stay in Portugal that expired after February 24, 2020 are valid until June 30, 2020.**

SEF will continue to **provide face to face assistance only for urgent requests.**

SEF will **reschedule the appointments** that were scheduled until March 27, **starting next July 1, in chronological order.**

**ANY QUESTION PLEASE CONTACT:**

808 202 653 (from your landline) / 808 962 690 (from your mobile phone) / [gricrp.cc@sef.pt](mailto:gricrp.cc@sef.pt) (email)